

**Dear Kimball Owner,**

**January 2017**

**We hope you had the warmest of Holidays!** Winter continues to bring storms to Salt Lake City and those of you who enjoy winter activities will not be disappointed with the four local world-class ski resorts. Hopefully, you will have an opportunity to take advantage of all Salt Lake has to offer during the Winter Season~

**The biggest news is that Phase II of our ongoing HVAC improvements is complete on the timeshare side of the building!** These are the digital units we switched to about two+ years ago in parts of the building. The HVAC installation will save thousands now and later because of its advanced efficiency. We have eliminated maintenance, repair and parts of the old-style units and the challenge of temperature regulation. **A good thing for everyone!**

**And more good news!** Despite the additional expense of Phase II of the HVAC upgrades done late last year, we are continuing to improve the rooms and are working to add more *king beds* that so many of our owners are excited for!

As we look into 2017 here are a few items of importance to keep in mind:

**EFFICIENCY WITH HVAC:** The Kimball received notice that our power bill is increasing by 25%. We do not want to raise your dues for this! We must collectively reduce usage.  
**NOTE:** *When you leave your unit PLEASE ADJUST your temperature setting for reasonable conservation.*

**PARKING:** Free parking is a *HUGE* benefit to our owners given our downtown location. Please remember, one stall is available per reservation regardless of party or unit size.

**CHECK IN / OUT:** Check in is at 3:00 P.M. There may be times where we can accommodate an early check in but this is not to be expected. Check out time is 11:00 A.M. The Kimball needs this time to turn over each room for other guests. Abuse of this policy will result in late check-out fees.

**SUPERVISION:** We continue to have a problem and are receiving owner complaints about unsupervised children creating noise throughout the building and disturbing other guests. Please make certain your children are supervised while staying at The Kimball for the enjoyment of all owners.

**NON-OWNER GUESTS:** As always, you are welcome to have other guests use your time at The Kimball; however, we do not provide daily maid service regardless of how many different guests are staying on your time. Linen exchange is offered once a week, which has always been the case for all Kimball owners.

**EXCHANGES:** We offer this reminder every year in advance and still receive large numbers of requests in the Late Fall/Winter from owners who waited all year to set up time with exchange companies or at the Kimball directly. If you are thinking about exchanging your week this year with one of our three Exchange Companies (RCI, II, and DAE), call the Kimball front desk and reserve your week before mid-year. **Do not wait!** If Exchange weeks are not arranged early in the year you may have difficulty getting a week to deposit or even lose the ability to deposit your week due to availability.

**USE YEAR:** A quick reminder that your weeks do not carry over and must be used in the current calendar year. Requests to carry over weeks cannot be accommodated because it then makes it more difficult for all owners to use their week in the next Use Year.

For questions or more information about the Rules and Regulations of the Kimball or how to Exchange your week (also available in your room binder onsite) please call the front desk at 801-363-4000 x 0 or visit our website: [www.thekimball.com](http://www.thekimball.com).

As always, we love our owners and are actively working to ensure your time at The Kimball is enjoyable. Enjoy the New Year and HAPPY TRAVELS!

Sincerely,



Katherine Hawkins  
President  
KCOA Board of Directors

*P.S. A NOTE FROM OUR SALES MANAGER:*

### **Foreclosure Weeks Available!**

We have sold much of our inventory but have picked up others from some foreclosed accounts. Requests for not only single weeks but multiple weeks have been received from our existing Owners. We can discount single or multiple unit requests when we do a foreclosure.

Let us know what your needs are!  
**Call Lisa ~ 801-891-3198!**