



EXCHANGES

INFORMATION AND REQUIREMENTS

Part of the excitement of being a Kimball timeshare owner is your ability to trade an ownership week for travel to thousands of destinations worldwide! While exchanging your week is an enjoyable benefit of your ownership, there is a process that needs to be followed to ensure your travel week is available to you. To be certain you are completely informed, we are providing detailed information about the requirements for travel exchanges below.

REQUIREMENTS FOR DEPOSITING YOUR WEEK

- You must deposit the full 7 days of your owned week.
- You may deposit up to 54 weeks in advance.
- The date of the deposit must be a **minimum of 90 days** from the date you call to make the deposit. This is the requirement of the Exchange Company.
- You may deposit one week with one Exchange Company. If you own 2 weeks or more you may deposit each into different Exchange Companies.
- You will need to call the Kimball **prior to July 1st** to set up your deposit. If you wait until after July 1st, there may not be full weeks available. ***Please do not wait!!***
- The Kimball reserves space during the last 2 months of the year for Kimball owner use only. Exchanges during those months are not allowed.
- Remember, once a deposit is made **you cannot cancel it**. You have turned that week over to an Exchange Company and you no longer have the use of it.
- When you exchange your week, you may still **stay at The Kimball on Bonus Time!**

HOW TO DEPOSIT YOUR WEEK

First, you need to choose an Exchange Company to deposit with. The Kimball works with three: *Resort Condominiums International (rci.com)*, *Interval Internal (intervalworld.com)*, and *Dial an Exchange (daelive.com)*. Then you need to create an account with that Exchange Company. Once you have done all of the above you do the following:

1. Call The Kimball Condominium reservations desk at 801-363-4000 x 0.
2. The Kimball finds an available week and sets it up (based on the requirements above).
3. The Kimball staff will give you the week number, unit number, as well as check in and out dates that you need to supply to the Exchange Company.
4. You call your Exchange Company and give them the week number, unit number, and check in and out dates.
5. The Exchange Company then contacts the Kimball to verify the information. The Kimball double checks that the information is correct and the deposit is verified. If the information is incorrect it is sent back to the Exchange Company and they will inform you.
6. After all of the above is complete, the Exchange Company applies the credit to your exchange account.
7. After the deposit is accepted by the Exchange Company and verified, you deal directly with the Exchange Company for use of that travel week.

For additional questions please contact The Kimball at (801)363-4000 Ext. 0